

ACE PARTICIPATION JOURNEY 10

August 2025

Reviewing the
Greenwich
Community Directory

RBG asked us to review the Greenwich Community Directory and give our views on how it could be made better for us.

The aim:

- To review 3 relevant pages of the Greenwich Community Directory.
- To give our views on whether it is easy to understand and identify tricky words/parts.
- To make suggestions for change that would improve the pages.



Who took part?

- 26 ACE group members.
- The children were of secondary age and attend 3 schools in Royal Borough of Greenwich.
- The schools are a specialist provision, a LARP and an alternative provision.
- The children & young people have a range of Special Educational Needs and Disabilities.



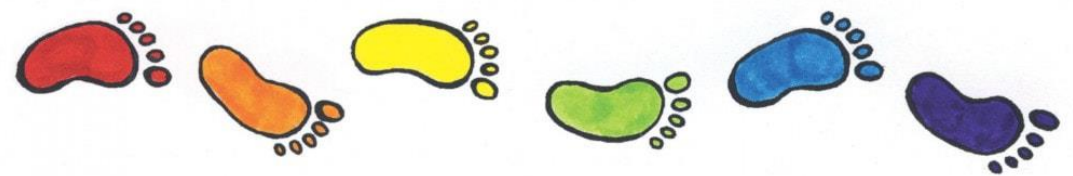
How did we do it?

We looked at each of the 3 pages of the Greenwich Community Directory.

- We identified what we liked or disliked about the pages.
- We also identified parts which were hard to understand and tricky words.
- We suggested changes to make it better and more likely that we would use it. The main change was wanting more pictures, videos and animation.

**Local offer
for children
and young
people with
additional
needs**

[If you think your child
needs additional help
Support for parents and
carers
Support for a](#)



What happened next?...

The RBG staff working on the Greenwich Community Directory fed back to us that they will:

- make the difficult words easier
- include more videos, pictures and animation
- make the pages more colourful and interesting.

